KELLY RICHARDSONMET

Licensed Marriage & Family Therapist CA License # 34453 21 Natoma Street #130 Folsom, California 95630 (916) 985-6996

General Information

Office visits vary in length, depending on the type of service. In general, most sessions are 50 minutes in length. Shorter and extended sessions can be requested and must be arranged in advance. Please be aware that if you request an extended session, the price of the session does change.

Payment in full is expected at the time of the service. If you begin to carry a balance over \$200, you will not be seen until your account is brought back to having no balance.

*** Sessions canceled with less than 48 business hours notice, or those you do not show up at, will be charged in full to your account. Payment of the missed session will be expected at the beginning of the following session. If you choose not to attend therapy again after the missed session, you will be billed accordingly. In the event I need to cancel with you, I will attempt to notify you as soon as possible.

Confidentiality can be a confusing issue. Generally, no information will be released without your written consent. Exceptions include child, elder, or dependent adult abuse, threat of harm to you or to others and court order. Please feel free to discuss this with me at any time.

If immediate emergency aid is needed, please call 911 first. An emergency is defined as unusual or emergent situation that demands immediate attention in order for you to remain safe. Please be advised, I do charge for after hour calls that run longer than 5 minutes. You will be billed in 15 minute increments for the phone call. If you leave me an urgent message, during normal business hours, I will attempt to return your call as soon as possible. If your call is on the weekend, it is possible I will not return your call until Monday morning.

I write an advice column for the Sacramento Bee. Please be advised that nothing discussed in our therapy sessions will appear in the column. If there is anything that sounds like something we have discussed in therapy, it will be purely coincidental.

Please feel free to discuss any of this information with me. Please sign and date below.

Signature	Date